Session 1: Parent University

Exploring the Virtual Learning Platform and sharing resources for support

8/19

CHPS
Technical Support

Basic Troubleshooting:

- Reboot the chromebook
  Shutdown from menu or press/hold power
- Check WiFi Connectivity to your Router
- Consider location used for learning
- Google Hardware Troubleshooting
- Contact the CHPS Technology Team
Technical Support

Need more help?

Email - studentsupport@chclc.org

- Please give:
  - Your student’s name
  - Phone number you can be reached
  - Description of the issue

- The CHPS Technology Team hours are 7am-5pm Monday-Friday
Saving Video
This video is being saved to Google Drive.
Additional Helpful Resources

Defining Blended, Hybrid, and Flipped Learning Presentation

New Jersey Department of Education - Family Resources

Education Reimagined - Distance Learning Resources for Parents